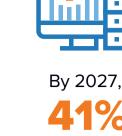
### Executives recognize the need to become

**Digital-first Puts Data, First** 

data-driven companies for insightful, intelligent decision making.



implementing a digital-first strateav.



of an enterprise's revenue will come from digital products and services. Source: IDC Future Enterprise Resiliency and Spending Survey – Wave 1, February 2022, n=798



responsible for enterprise intelligence. Source: Future of Intelligence Survey, IDC, August 2021, n=1170

of organizations believe that senior management roles

actively using data are critical in building trust in data and insights. Source: IDC Future Enterprise Resiliency and Spending Survey - Wave 3, April 2022, n=828

### Organizations must bridge the gap between data-driven expectations and the availability of

**Data-driven Expectations Are High** 

trusted data. Only Only



of data consumers **strongly** believe their actions are driven by data, because on average, the same percentage strongly believe they have access to the right technology, within a strong

data to support decision making. Source: Data Culture Survey, IDC, December 2020, n=455

data culture, and have timely

In Data We Trust — or Do We?



### trust it less. Trust degrades as data moves farther away from its source.

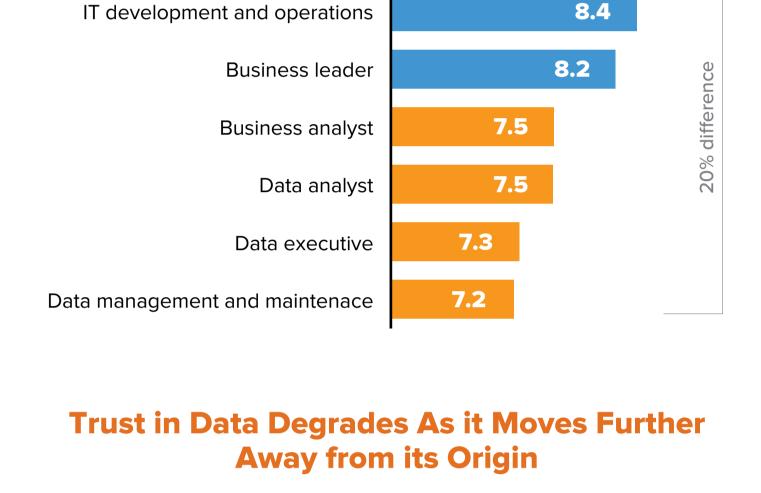
Those closest to the data know it the best but

the less you trust: Q. To what extent do you trust the data the organization has?

The more you know (about data),

IT leader 8.6

Trust score (Scale 1-10)



#### less trust in data at the edge compared to the center

**App Data** 

**Operational Data Store** 

Analytical Data Warehouse

Analytical Data Lake **External Partner Data** 

Streaming Data Third Party Open and Commercial Data



fewer respondents trust data at the edge compared to the center Source: Data Trust Survey, IDC, December 2021. n=500 **Data Intelligence** 

**Drives Transparency** Transparency is required to improve trust in data and the value of data-driven business

40%

## **76.5**%

of respondents indicated that explainability and transparency in data and knowledge assets are very or extremely critical in building trust.

outcomes.

(IDC Future Enterprise Resiliency and Spending Survey – Wave 3, April 2022) Intelligence about Data Is Expected, **but Not Being Delivered!** 

Q. What do you expect to know about data

when making data-driven decisions?

Data lineage

Data quality

Data location

Data profile

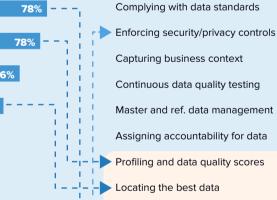
% of Respondents

Business meaning

How analysis was performed

Governance constraints

Security constraints



Identifying lineage of data

Enabling self-service data access

**74**%

73%

69%

69%

Average Rating

Q. Rate on a scale of 1 to 10, how well your

organization performs on each of the following:

## **Activate Data Intelligence** Invest in a platform to capture, curate, and activate data intelligence, improving data trust and automating data delivery to improve business outcomes.

Organizations that are leveraging data intelligence in DataOps have reduced the number of exceptions occurring in data pipelines

by 30% and are delivering

projects 50% faster.

Source: IDC DataOps Survey, December 2020, n=400

Q. How much positive impact has the level of data quality and trust had on each of these metrics?

Source: Left, Data Culture Survey, IDC, December 2020, n=455, Right, Data Trust Survey, IDC, December 2021, n=500

Customer satisfaction 40% Industry innovation 40%

Time to market

Employee retention

Adherence to regulations

Employee productivity

Operational efficiency

employee

Operational costs

% Improvement

Operational risk 31% **Profit** 31% Revenue 29% Source: Data Trust Survey, IDC, December 2021, n=500 When compared to low-performing data delivery organizations, high-performing organizations have higher improvements in business metrics,

39%

38%

37%

37%

improving time

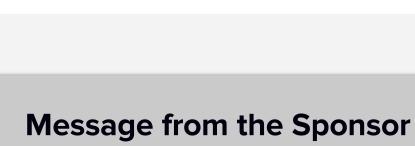
36%

31%

productivity rates operational risk to market % better

including:

managing



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Value," to identify current gaps and better understand priorities for your data intelligence solution.

**Take the Assessment** 

Download your copy of "Activating Data Intelligence to Deliver Business

# Are you able to deliver data value with the insights you need?

and improving customer reducing satisfaction operational costs 9% better